

Medical Device Client

Challenge: Time & Labor Consuming Mandatory Medical Device Reporting



FDA requires client to internally investigate and report any medical device-related adverse events and product problems.



Prior to automation, manual process took 1 to 2 weeks and 12 employees.



First team pulls complaint reports and reviews the customer complaint



Second team Manually locate device by lot numbers



Third team investigates and sends confirmation reports

Solution: Futran's IPA Expertise



Bots were developed to automate these manual processes.

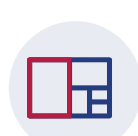


Bot will print daily reports with the location of the devices within minutes.

Benefits:



Client saved \$1.2m annually in labor spend



10 days : 2 hours