Futran Solutions

Medical Device Client

Challenge: Time & Labor Consuming Mandatory Medical Device Reporting

FDA requires client to internally investigate and report any medical device-related adverse events and product problems.

Prior to automation, manual process took 1 to 2 weeks and 12 employees.

First team pulls complaint reports and reviews the customer complaint

Second team Manually locate device by lot numbers

Third team investigates and sends confirmation reports

Solution: Futran's IPA Expertise

Bots were developed to automate these manual processes.

Bot will print daily reports with the location of the devices within minutes.

Benefits:

Client saved $1.2m annually in labor spend

10 days : 2 hours